

DATE: November 7, 2024
TO: 911 Emergency Response Advisory Committee
FROM: Cody Shadle, City of Reno Public Safety Dispatch Director
shadlec@reno.gov

SUBJECT:

CITY OF RENO PUBLIC SAFETY DISPATCH request to reimburse the costs associated with sending two (2) employees to the 2024 Hexagon Public Safety Summit not to exceed \$8,119.05. A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with sending two (2) employees to the 2024 Hexagon Public Safety Summit not to exceed \$8,119.05.

SUMMARY:

RENO PUBLIC SAFETY DISPATCH: request to reimburse the costs associated with sending two (2) employees to the 2024 Hexagon Public Safety Summit not to exceed \$8,119.05. A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with sending two (2) employees to the 2024 Hexagon Public Safety Summit not to exceed \$8,119.05.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholders are the area Primary Public Safety Answer Points (PSAP) – City of Reno Public Safety Dispatch, City of Sparks Emergency Communications and the Washoe County Sheriff’s Office Communications.

PREVIOUS ACTION & BACKGROUND

On September 21, 2023 the 9-1-1 Emergency Response Advisory Committee approved funding for City of Reno Public Safety Dispatch for the attendance of three (3) employees at the Hexagon 2023 Public Safety Summit, not to exceed \$7,500.00.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

The 2024 Hexagon Public Safety Summit was held in Cape Coral, Florida. Conference registration was \$400.00 per person, airfare was \$828.70 for one attendee and \$507.61 for the

other, round trip, per diem was \$188.00 for one attendee and \$223.00 for the other, travel to and from the airport was \$123.37 total, and lodging was \$1,115.92 for one attendee and \$1,332.45 for the other, for a total of \$8,119.05.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse the costs associated with sending two (2) employees to the 2024 Hexagon Public Safety Summit not to exceed \$8,119.05. A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with sending two (2) employees to the 2024 Hexagon Public Safety Summit not to exceed \$8,119.05.

A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with sending two (2) employees to the 2024 Hexagon Public Safety Summit not to exceed \$8,119.05.

POSSIBLE MOTION

Move to approve the recommendation to reimburse costs associated with sending two (2) employees to the 2024 Hexagon Public Safety Summit not to exceed \$8,119.05.

A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with sending two (2) employees to the 2024 Hexagon Public Safety Summit not to exceed \$8,119.05.

City of Reno

Travel

Expense Report

Employee Name & Address	Erin Yeung 14044 Tagor Reno, NV 89521	Vendor #	5889	Date	10/17/2024
Employee Shift Hours (i.e. 8-5)	7am-5pm TUE-FRI	Department/Division	Public Safety Dispatch		
Purpose	2024 Hexagon Public Safety Summit				

Departure Date:	9/15/2024	Return Date:	9/20/2024
Departure Time:	10:05 AM	Return Time:	2:15 PM
Destination(s)	Cape Coral, Florida		
Mode of Transportation	commercial airline/Uber/Lyft		

Date	Transportation				Per Diem			Lodging	Total	
	Mileage			Airfare, Taxi, Shuttle, Rental Car, etc.	Meals					Incidental
	Trip Mileage	Mileage Rate	Total Mileage		Brkfast	Lunch	Dinner			
9/15/2024			-	253.81		16.00	29.00	5.00	266.49	\$ 570.30
9/16/2024			-		14.00	16.00	29.00	5.00	266.49	330.49
9/17/2024			-		14.00	16.00		5.00	266.49	301.49
9/18/2024			-					5.00	266.49	271.49
9/19/2024			-				29.00	5.00	266.49	300.49
9/20/2024			-	253.80	14.00	16.00		5.00		288.80
			-							-
			-							-
			-							-
			-							-

Out of Pocket Expenses - Include description and attach the original receipt. (do not list expense above)		
Lyft	80.08	
Registration	400.00	
Total Claim Amount	2,543.14	
Subtract Expenses Listed Above Paid with City Credit Card or City Check	2,240.06	
Subtract Travel Advance - (00100-1220-0000)	223.00	
Net Amount Due Employee	\$ 80.08	
Net Amount Due City (Please attach a check)	\$ -	
Commodity Code	Account Number to Charge Travel Expenses	Project Code
861 - Training	00100-0880-0880-7484-0000	

Receipts required (except for per diem)

Employee Signature & Date
 I hereby certify that this is a true and correct claim for necessary expenses incurred by me on behalf of the City of Reno, and that no other payment has been received by me other than listed.

 10/23/24

Department Head Signature & Date
 I hereby certify that this claim is a just, due and unpaid obligation against the City of Reno, and I am authorized to approve payment for said claim.

 10/23/24

[SUSPICIOUS MESSAGE] - Fwd: Your ride with Jesus on September 20

From Erin Yeung <sparkie248@gmail.com>
Date Thu 10/17/2024 4:00 PM
To Joanna Aitken <AitkenJ@reno.gov>

This Message contains suspicious characteristics and has originated outside your organization.

----- Forwarded message -----
From: **Lyft Receipts** <no-reply@lyftmail.com>
Date: Fri, Sep 20, 2024 at 2:41 AM
Subject: Your ride with Jesus on September 20
To: <sparkie248@gmail.com>



SEPTEMBER 20, 2024 AT 4:59 AM

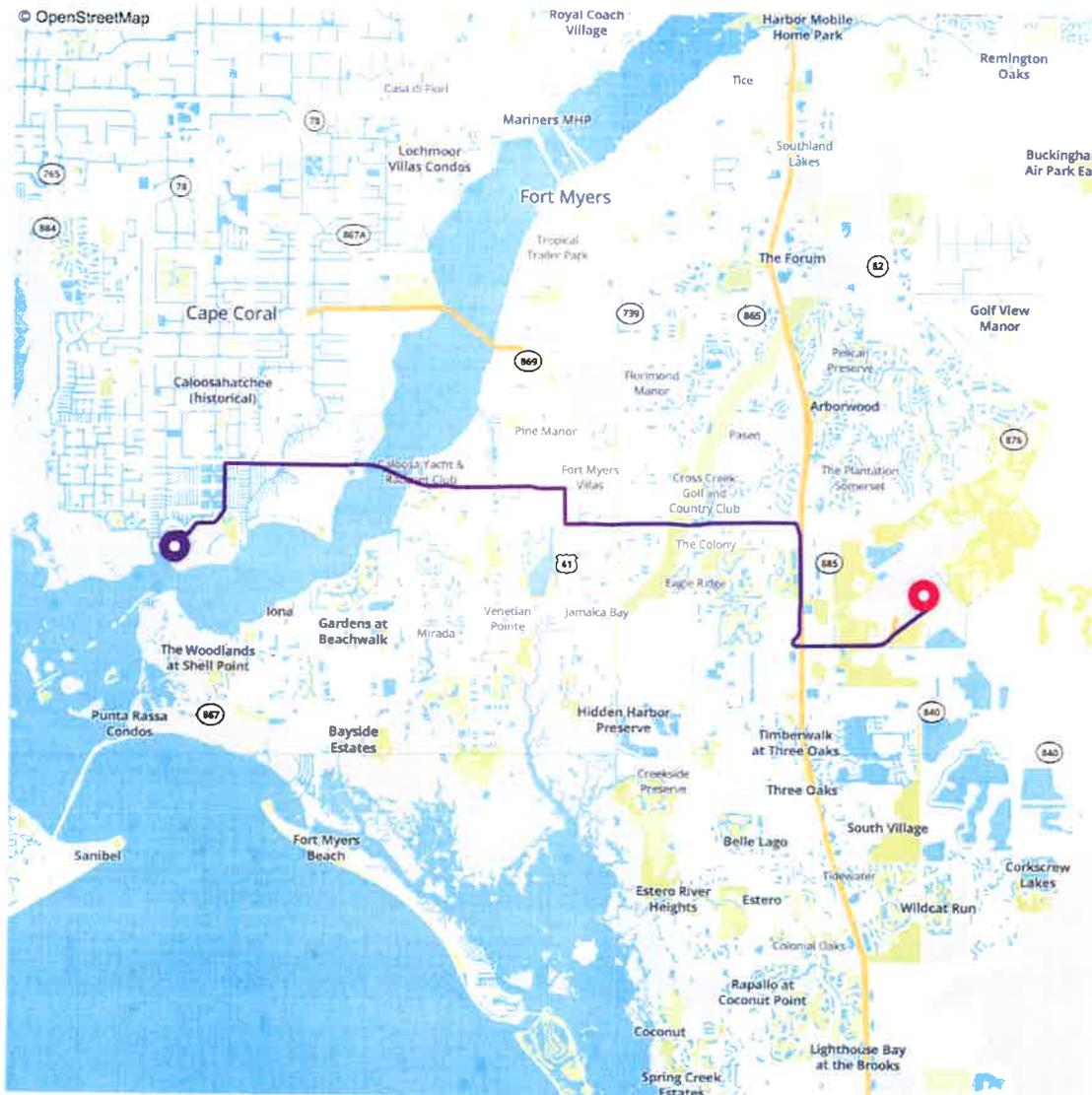
Thanks for riding with Jesus!

100% of tips go to drivers. [Add a tip](#)

Standard fare (20.55mi, 32m)	\$51.76
Tip	\$10.35

 Apple Pay (Visa)

\$62.11



- **Pickup** 4:59 AM
5951 Silver King Blvd, Cape Coral, FL
- **Drop-off** 5:31 AM
11000 Terminal Access Rd Fort Myers, FL

Make expensing business rides easy

Enable business profile on Lyft to make expensing rides quick and easy.

[GET BUSINESS PROFILE](#)

Tip driver

Find lost item

Request review

To protect against unauthorized behavior, you may see [an authorization hold](#) on your bank statement. This is to verify your payment method and will not be charged.

[Help Center](#)

Receipt #1994961052384821548

We never share your address with your driver after a ride.
[Learn more](#) about our commitment to safety.

[© OpenStreetMap](#)

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548 Market St., P.O. Box 68514
San Francisco, CA 94104
CPUC ID No. TCP0032513 - P

Work at Lyft
Become a Driver



[SUSPICIOUS MESSAGE] - Fwd: Your ride with Broderick on September 15

From Erin Yeung <sparkie248@gmail.com>
Date Thu 10/17/2024 4:00 PM
To Joanna Aitken <AitkenJ@reno.gov>

This Message contains suspicious characteristics and has originated outside your organization.

----- Forwarded message -----
From: **Lyft Receipts** <no-reply@lyftmail.com>
Date: Sun, Sep 15, 2024 at 8:51 PM
Subject: Your ride with Broderick on September 15
To: <sparkie248@gmail.com>



SEPTEMBER 15, 2024 AT 11:07 PM

Thanks for riding with Broderick!

100% of tips go to drivers. [Add a tip](#)

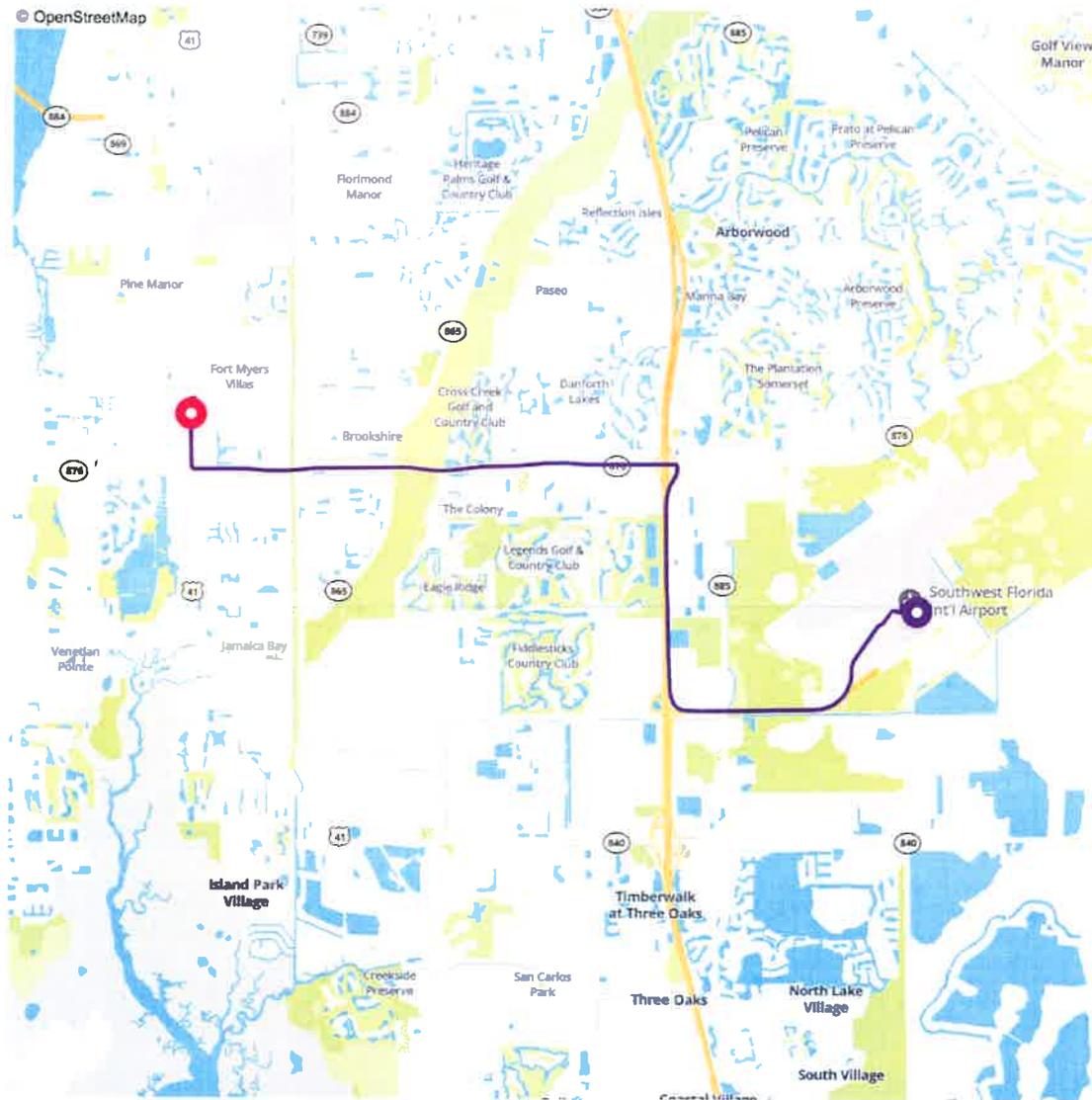
Since your ride ended earlier than planned, we charged you less
[Learn more](#)

Base fare	\$0.62
41m 22s	\$6.62
11.33 mi	\$13.93
Service fee	\$4.15
RSW Airport - Airport Fee	\$3.00
Tip	\$12.22
Promotion	-\$9.00



Apple Pay (Visa)

\$31.54



- **Pickup** 11:07 PM
11000 Terminal Access Rd Fort Myers, FL
- **Drop-off** 11:48 PM
12870 S Cleveland Ave, Fort Myers, FL

Make expensing business rides easy

Enable business profile on Lyft to make expensing rides quick and easy.

Tip driver

Find lost item

Request review

To protect against unauthorized behavior, you may see [an authorization hold](#) on your bank statement. This is to verify your payment method and will not be charged.

[Help Center](#)

Receipt #1993516727396488538

We never share your address with your driver after a ride.
[Learn more](#) about our commitment to safety.

[© OpenStreetMap](#)

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548 Market St., P.O. Box 68514
San Francisco, CA 94104
CPUC ID No. TCP0032513 - P

Work at Lyft
Become a Driver



HEXAGON PUBLIC SAFETY
2024 North America Summit

Erin
Yeung

Reno, NV

AMMO



City of Reno

Thanks for flying with us!

Trip summary

 Flight

CONFIRMATION #
4QV3WM

SEP 15 - 20
RNO  **RSW**

FLIGHT TOTAL
\$507.61

9/15 - Fort Myers

SEP 15 - 20

Reno/Tahoe, NV to Fort Myers, FL

Confirmation # **4QV3WM**

Internal Reference # none

PASSENGERS	EST. POINTS	EXTRAS	FARE
Erin Yeung	+ 2,560 ^{PTS}	—	Wanna Get Away

Departing 9/15/24 Sunday

Wanna Get Away \$307.01
(Passenger x1)

	DEPARTS	10:05 AM	RNO Reno/Tahoe, NV - RNO	FLIGHT 4831  
	ARRIVES	3:45 PM	MDW Chicago (Midway), IL - MDW	SCHEDULED AIRCRAFT Boeing 737-700 <i>Subject to change</i>
				TRAVEL TIME 3hr 40min

stop 1: Chicago (Midway), IL - MDW

	DEPARTS 6:50 PM MDW Chicago (Midway), IL - MDW	FLIGHT 1231   SCHEDULED AIRCRAFT Boeing 737-800 <i>Subject to change</i>	TRAVEL TIME 2hr 40min	SUBTOTAL \$307.01
ARRIVES 10:30 PM RSW Fort Myers, FL - RSW	FLIGHT 4350   SCHEDULED AIRCRAFT Boeing 737 MAX8 <i>Subject to change</i>	TRAVEL TIME 2hr 50min		

Returning 9/20/24 Friday

Wanna Get Away **\$119.42**
 (Passenger x1)

	DEPARTS 7:05 AM RSW Fort Myers, FL - RSW	FLIGHT 4350   SCHEDULED AIRCRAFT Boeing 737 MAX8 <i>Subject to change</i>	TRAVEL TIME 2hr 50min	SUBTOTAL \$119.42
ARRIVES 8:55 AM MDW Chicago (Midway), IL - MDW	FLIGHT 4729   SCHEDULED AIRCRAFT Boeing 737-700 <i>Subject to change</i>	TRAVEL TIME 4hr 5min		

stop 1: Chicago (Midway), IL - MDW

Taxes & fees **\$81.18**

Flight total **\$507.61**

Icon legend

 WiFi available |  Live TV available |  Change planes

Helpful Information:

- Starting July 1, 2023 (12:00 a.m. CT), for Wanna Get Away® or Wanna Get Away Plus™ reward travel reservations (booked with points): If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation. For Anytime or Business Select® reward travel reservations: the points used for booking will be redeposited to the purchaser's Rapid Rewards® account, and any taxes and fees associated with the reward travel reservation will be converted into a Transferable Flight Credit™ for future use.
- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards points, your points balance may not immediately update in your account.
- Cash + Points bookings will not earn Rapid Rewards points, tier qualifying points for A-List or A-List Preferred status, or Companion Pass qualifying points.
- REAL ID Requirement:** Do you have a REAL ID? Beginning May 7, 2025, you will need a state-issued REAL ID compliant license or identification card, or another acceptable form of ID (such as a U.S. Passport), to fly within the United States. Visit www.tsa.gov for a list of acceptable forms of ID and additional information regarding REAL ID requirement.

Payment summary

PAYMENT INFORMATION

AMOUNT PAID



Southwest LUV Voucher

Voucher 8690
Expiration: 03/10/25

\$262.00



MasterCard 0722

XXXXXXXXXXXX0722
Expiration: 8/26

CARD HOLDER
Joanna Aitken

BILLING ADDRESS
**PO Box 1900
Reno, NV US 89505**

\$245.61

Total charged

SUBTOTAL

\$426.43

TAXES & FEES

\$81.18

TOTAL DOLLARS

\$507.61

[Show price breakdown](#)



32685645



Hexagon Public Safety 2024 North America Summit

Early bird - \$400

US\$400



2024-09-16 10:00AM - 2024-09-19 12:00PM



The Westin Cape Coral Resort at Marina Village



The Westin Cape Coral Resort at Marina Village, 5951 Silver King Blvd, Cape Coral, FL 33914, USA

Erin Yeung

Westin Cape Coral Resort At Marina Villa
 5951 Silver King Blvd
 Cape Coral, FL 33914
 United States
 Tel: 239-541-5000



MR BENJAMIN YEUNG
 14044 TAGOR DR
 RENO, NV, 89521
 United States Of America

Page Number : 1 Invoice Nbr : 1000132272
 Guest Number : 482764
 Folio ID : D
 Arrive Date : 15-SEP-24 23:57
 Depart Date : 20-SEP-24 04:41
 No. Of Guest : 1
 Room Number : 1218
 Marriott Bonvoy Number : 5813

Copy Invoice

Tax ID :

Westin Cape Co RSWWI OCT-17-2024 18:46 NBAYL094

Date	Reference	Description	Charges (USD)	Credits (USD)
15-SEP-24	RT1218	Room Chrg - Weekend Retail/SFB	204.00	
15-SEP-24	RT1218	Room Tax	13.26	
15-SEP-24	RT1218	Occupancy/Tourism	10.20	
15-SEP-24	RT1218	Resort Service Fee	35.00	
15-SEP-24	RT1218	County Tax	2.28	
15-SEP-24	RT1218	City/Local Tax	1.75	
16-SEP-24	MC	MasterCard-0722		-1332.45
16-SEP-24	RT1218	Room Chrg - Weekend Retail/SFB	204.00	
16-SEP-24	RT1218	Room Tax	13.26	
16-SEP-24	RT1218	Occupancy/Tourism	10.20	
16-SEP-24	RT1218	Resort Service Fee	35.00	
16-SEP-24	RT1218	County Tax	2.28	
16-SEP-24	RT1218	City/Local Tax	1.75	
17-SEP-24	RT1218	Room Chrg - Weekend Retail/SFB	204.00	
17-SEP-24	RT1218	Room Tax	13.26	
17-SEP-24	RT1218	Occupancy/Tourism	10.20	
17-SEP-24	RT1218	Resort Service Fee	35.00	
17-SEP-24	RT1218	County Tax	2.28	
17-SEP-24	RT1218	City/Local Tax	1.75	
18-SEP-24	RT1218	Room Chrg - Weekend Retail/SFB	204.00	
18-SEP-24	RT1218	Room Tax	13.26	
18-SEP-24	RT1218	Occupancy/Tourism	10.20	
18-SEP-24	RT1218	Resort Service Fee	35.00	
18-SEP-24	RT1218	County Tax	2.28	
18-SEP-24	RT1218	City/Local Tax	1.75	
19-SEP-24	RT1218	Room Chrg - Weekend Retail/SFB	204.00	
19-SEP-24	RT1218	Room Tax	13.26	
19-SEP-24	RT1218	Occupancy/Tourism	10.20	

Continued on the next page

Westin Cape Coral Resort At Marina Villa
5951 Silver King Blvd
Cape Coral, FL 33914
United States
Tel: 239-541-5000

WESTIN[®]

HOTELS & RESORTS

MR BENJAMIN YEUNG
14044 TAGOR DR
RENO, NV, 89521
United States Of America

Page Number : 2 Invoice Nbr : 1000132272
Guest Number : 482764
Folio ID : D
Arrive Date : 15-SEP-24 23:57
Depart Date : 20-SEP-24 04:41
No. Of Guest : 1
Room Number : 1218
Marriott Bonvoy Number : 5813

Date	Reference	Description	Charges (USD)	Credits (USD)
19-SEP-24	RT1218	Resort Service Fee	35.00	
19-SEP-24	RT1218	County Tax	2.28	
19-SEP-24	RT1218	City/Local Tax	1.75	
		** Total	1332.45	-1332.45
		*** Balance	-0.00	

I agreed to pay all room & incidental charges.



Stay well, no matter where you travel. Reconnect with your well-being and find your next destination at westin.com.

Tell us about your stay. www.westin.com/reviews

Signature _____

Bring the Westin experience home. Shop WestinStore.com.



City of Reno Travel Request Form

Employee Name & Address Reno	Erin Yeung 14044 Tagor Rd Reno, NV 89521 7am-5pm TUE-FRI	Vendor # 5889	Date 6/4/2024
Purpose 2024 Hexagon Public Safety Summit		Department/ Division Public Safety Dispatch	

Travel Information

Departure	Date: 9/15/2024 Time: 5:30 AM	Return	Date: 2:15 9/20/2024 Time: 7:40 PM
Destination(s)	Cape Coral, Florida	Mode of Transportation	Commercial airline/Uber

Training Information

Course Title	2024 Hexagon Public Safety Summit
Location of Course	The Westin Cape Coral Resort
Course Dates To-From	09/16/24-09/19/2024

Is this course required to maintain a certification required by current position? **Yes** **No**

Do you serve on the Board of Directors of a Committee of the organization sponsoring the meeting or will you be making a presentation? **Yes** **No**

→ If "yes" to any of the above, please explain on a separate sheet.

One of the following items is required: (attach) **Brochure** **Registration Form** **Memo**

Estimated Costs

Per Diem	Days	Rate	Total
Lodging	5	266.49	\$ 1,332.45
Meals			
Breakfast	3	2 14 17.00	34.00 42.00
Lunch	4	5 16 18.00	90.00 64.00
Dinner	3	6 29 34.00	204.00 87.00
Incidentals	6	5.00	358.00

Transportation Costs

Airfare, Shuttle, Taxi	538.62
Rental Car**	-

Registration Fees

Other	-
-------	---

Total Estimated Costs

2,629.07

Total Amount of Advance Requested (00100-1220-0000) cc: 011.02

\$ ~~358.00~~ 223.00

How much, if any, of this will be funded/reimbursed by a grant or another entity

Name of grant or Entity

**Justification required as to why rental car is needed

Account to which training/travel should be charged 00100-0700-0780-7484-0000

Employee Signature & Date-

Advance of money to an employee of the City of Reno constitutes a lien against that employee's salary.

Erin Yeung 6/12/24

Authorized Signature & Date-

Department Head Approval

[Signature] 6/12/24

Approval Signature & Date

An expense claim must be completed and submitted to Finance within 10 working days of your return.



**PUBLIC SAFETY
DISPATCH DEPARTMENT**
Memorandum



Date: 07/10/2024

TO: Jackie Bryant, Interim City Manager

FROM: Joanna Aitken, Dispatch Management Assistant

SUBJECT: 2024 Hexagon Conference Lodging

Background:

It is City policy to request approval through the City Manager's for lodging that exceeds the current GSA rate.

Overview:

Reno Public Safety Dispatch is sending Dispatch Supervisor Erin Yeung and Dispatch Assistant Manager Elaina Hooper to the 2024 Hexagon Conference in Cape Coral, Florida September 15- September 20.

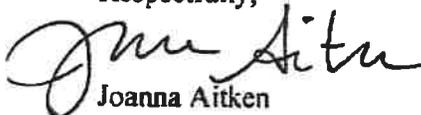
The hotel room rate is \$239.00 per night, before taxes and fees, which exceeds the current GSA rate of \$138.00.

Lodging is needed for 5 nights.

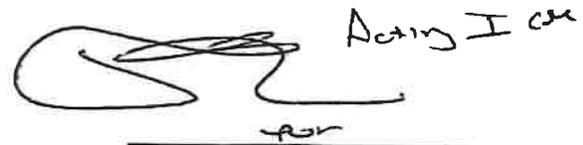
Recommendation:

Recommend approval for this travel and training.

Respectfully,


Joanna Aitken

Management Assistant Public Safety Dispatch


for

Jackie Bryant

Interim City Manager

FY 2024 Per Diem Rates for cape coral, Florida

Meals & Incidentals (M&IE) rates and breakdown

Primary Destination	County	M&IE Total	Continental Breakfast/Breakfast	Lunch	Dinner	Incidental Expenses	First & Last Day of Travel
Fort Myers	Lee	\$64	\$14	\$16	\$29	\$5	\$48.00



FY 2024 Per Diem Rates for cape coral, Florida

Daily lodging rates (excluding taxes) | October 2023 - September 2024

Primary Destination	County	2023 Oct	Nov	Dec	2024 Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Fort Myers	Lee	\$138	\$138	\$201	\$201	\$252	\$252	\$138	\$138	\$138	\$138	\$138	\$138



City of Reno

Thanks for flying with us!

Trip summary

Flight

CONFIRMATION #
4QV3WM

SEP 15 - 20
RNO  **RSW**

FLIGHT TOTAL
\$507.61

9/15 - Fort Myers

SEP 15 - 20
Reno/Tahoe, NV to Fort Myers, FL

Confirmation # 4QV3WM

Internal Reference # none

PASSENGERS	EST. POINTS	EXTRAS	FARE
Erin Yeung	+ 2,560 ^{PTS}	—	Wanna Get Away

Departing 9/15/24 Sunday

Wanna Get Away **\$307.01**
(Passenger x1)



DEPARTS **10:05 AM**

RNO
Reno/Tahoe, NV - RNO

FLIGHT
4831  

SCHEDULED AIRCRAFT
Boeing 737-700
Subject to change

ARRIVES **3:45 PM**

MDW
Chicago (Midway) IL - MDW

TRAVEL TIME
3hr 40min

stop 1 Chicago (Midway), IL - MDW

DEPARTS	6:50 PM	MDW Chicago (Midway), IL - MDW	FLIGHT 1231	
			SCHEDULED AIRCRAFT Boeing 737-800 <i>Subject to change</i>	
ARRIVES	10:30 PM	RSW Fort Myers, FL - RSW	TRAVEL TIME 2hr 40min	SUBTOTAL \$307.01

Returning 9/20/24 Friday

Wanna Get Away (Passenger x1) **\$119.42**

DEPARTS	7:05 AM	RSW Fort Myers, FL - RSW	FLIGHT 4350	
			SCHEDULED AIRCRAFT Boeing 737 MAX8 <i>Subject to change</i>	
ARRIVES	8:55 AM	MDW Chicago (Midway), IL - MDW	TRAVEL TIME 2hr 50min	
DEPARTS	12:10 PM	MDW Chicago (Midway), IL - MDW	FLIGHT 4729	
			SCHEDULED AIRCRAFT Boeing 737-700 <i>Subject to change</i>	
ARRIVES	2:15 PM	RNO Reno/Tahoe, NV - RNO	TRAVEL TIME 4hr 5min	SUBTOTAL \$119.42

Taxes & fees **\$81.18**

Flight total \$507.61

Icon legend

WiFi available | Live TV available | Change planes

Helpful Information:

- Starting July 1, 2023 (12:00 a.m. CT), for Wanna Get Away® or Wanna Get Away Plus™ reward travel reservations (booked with points): If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation. For Anytime or Business Select® reward travel reservations: the points used for booking will be redeposited to the purchaser's Rapid Rewards® account, and any taxes and fees associated with the reward travel reservation will be converted into a Transferable Flight Credit™ for future use.
- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards points, your points balance may not immediately update in your account.
- Cash + Points bookings will not earn Rapid Rewards points, tier qualifying points for A-List or A-List Preferred status, or Companion Pass qualifying points.
- REAL ID Requirement:** Do you have a REAL ID? Beginning May 7, 2025, you will need a state-issued REAL ID compliant license or identification card or another acceptable form of ID (such as a U.S. Passport), to fly within the United States. Visit www.tsa.gov for a list of acceptable forms of ID and additional information regarding REAL ID requirement

Payment summary

PAYMENT INFORMATION

AMOUNT PAID



Southwest LUV Voucher

Voucher 8690
Expiration: 03/10/25

\$262.00



MasterCard 0722

XXXXXXXXXXXX0722
Expiration: 8/26

CARD HOLDER
Joanna Aitken

BILLING ADDRESS
**PO Box 1900
Reno, NV US 89505**

\$245.61

Total charged

SUBTOTAL	\$426.43
TAXES & FEES	\$81.18
TOTAL DOLLARS	\$507.61

[Show price breakdown](#)



32685645



Hexagon Public Safety 2024 North America Summit
Early bird - \$400
US\$400



2024-09-16 10:00AM - 2024-09-19 12:00PM



The Westin Cape Coral Resort at Marina Village



The Westin Cape Coral Resort at Marina Village, 5951 Silver King Blvd, Cape Coral, FL 33914, USA

Erin Yeung



The Westin Cape Coral Resort at Marina Village

5951 Silver King Boulevard, Cape Coral, Florida USA, 33914

Confirmation Room 1: 96916818

Your reservation is guaranteed to your Mastercard card.

Stay Details

STAY DATES

Sun, Sep 15, 2024 - Fri, Sep 20, 2024

TOTAL FOR STAY

1,332.43 USD

ROOM TYPE

Traditional Double, Guest room, 2 Queen,
River view, Balcony

ROOMS

1

ADULTS

1

ROOM PREFERENCES

No room preferences were selected.

RATE

Member Rate Stay Longer Experience More

No room preferences were selected.

Summary of Charges

1 room for 5 night(s)

Sunday, Sep 15, 2024	204.00 USD
Monday, Sep 16, 2024	204.00 USD
Tuesday, Sep 17, 2024	204.00 USD
Wednesday, Sep 18, 2024	204.00 USD
Thursday, Sep 19, 2024	204.00 USD
Total Cash Rate	1,020.00 USD
Estimated Government Taxes and Fees	137.43 USD
Resort Fee	175.00 USD

Total for Stay

1,332.43 USD

HEXAGON PUBLIC SAFETY 2024 NORTH AMERICA SUMMIT

September 16 - 19, 2024
The Westin Cape Coral Resort Marina Village
Cape Coral, FL

[Register](#)

Join us for this unique public safety event

Make plans to attend the Hexagon Public Safety North America Summit in beautiful waterfront Cape Coral, Florida, this September.

This event is all public safety, all the time. From executive leadership sessions to hands-on training and demos, the public safety summit brings together the best in the business to share experiences, collaborate, and shape the future. And don't forget fun! We're planning some great evening socials and unique Florida-only experiences for you to enjoy.

Register now and take advantage of our early-bird discount of just \$400, which includes most sessions and meals.

Registration

Registrations

Early bird - \$400

QTY

1

Ends Jul 15

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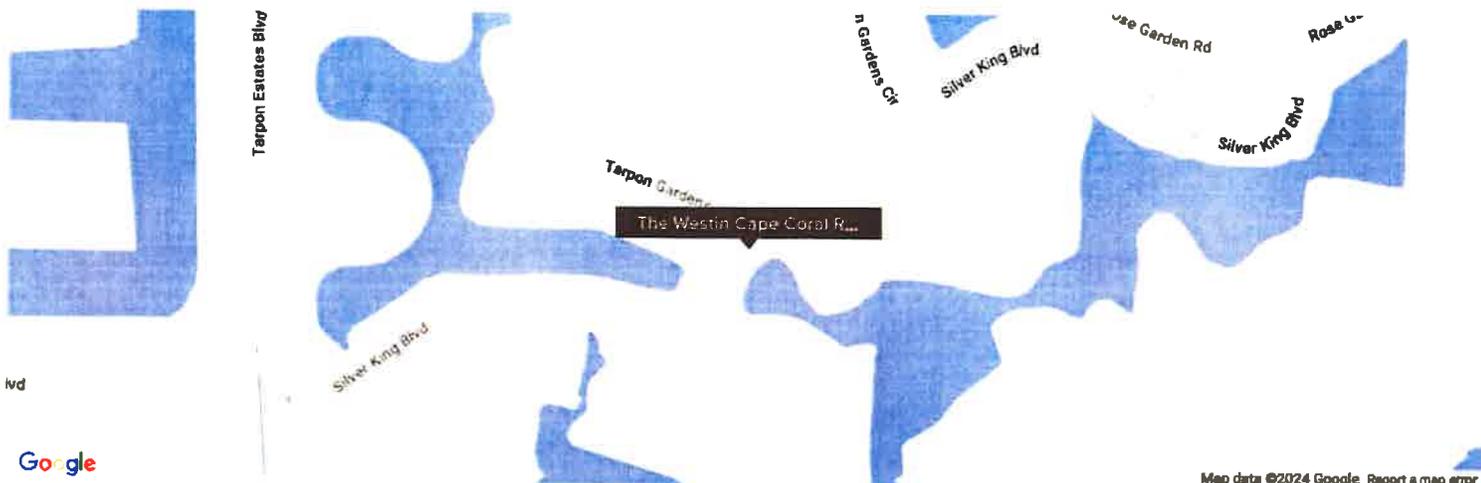
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Hexagon Public Safety 2024 North America Summit

Cutoff date is Monday, August 26th, 2024. Resort Fee is WAIVED per contract. Due to a Marriott wide update to the website, the Resort Fee will automatically display the standard \$35/night fee. However, it will be adjusted upon arrival to the resort.

Hexagon Public Safety 2024 North America



The Westin Cape Coral Resort at Marina Village

5951 Silver King Boulevard Cape Coral, Florida 33914

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Book by: **08/26/24**
Rate available: 09/14/2024 to 09/21/2024

239 USD/night

Dates

Sat, Sep 14, 2024 - Sat, Sep 21, 2024

Rooms & Guests

1 Room : 1 Adult

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All Days Mon Sep 16 Tue Sep 17 Wed Sep 18 Thu Sep 19

All Sessions (52)

My Interests

Registered

Mon Sep 16

10:00 AM

LOGIN



10:00 AM - 3:00 PM EDT / 7:00 AM - 12:00 PM Your local time (5 Hours)

Hexagon Customer Advisory Board meeting - by invitation only (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1333043>)

Grandview

5:30 PM



5:30 PM - 7:00 PM EDT / 2:30 PM - 4:00 PM Your local time (1 Hour, 30 Min)

Opening reception - drinks and heavy hors d'oeuvres (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1325875>)

Tue Sep 17

7:30 AM



7:30 AM - 4:00 PM EDT / 4:30 AM - 1:00 PM Your local time (8 Hours, 30 Min)

Tuesday registration / check-in (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1325878>)

Tarpon Room Foyer

8:00 AM



8:00 AM - 9:00 AM EDT / 5:00 AM - 6:00 AM Your local time (1 Hour)

Breakfast - sponsored by Hexagon (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335310>)

9:00 AM



9:00 AM - 10:00 AM EDT / 6:00 AM - 7:00 AM Your local time (1 Hour)

Keynote: Beyond Dispatch (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1325873>)



Ben Ernst
Vice President and General Manager of NORTHAM Public Safety
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)

10:15 AM



10:15 AM - 11:00 AM EDT / 7:15 AM - 8:00 AM Your local time (45 Min)

Panel discussion: Women in public safety leadership (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323393>)

Tarpon 3-4



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)

11:00 AM



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Guest speaker: Adam Timm, The Healthy Dispatcher (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1333045>)



Adam Timm
Founder, The Healthy Dispatcher
The Healthy Dispatcher

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3269824>)

11:45 AM



11:45 AM - 4:00 PM EDT / 8:45 AM - 1:00 PM Your local time (4 Hours, 15 Min)

Exhibit hall open (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335336>)

12:15 PM



12:15 PM - 1:00 PM EDT / 9:15 AM - 10:00 AM Your local time (45 Min)

Lunch (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335323>)

1:00 PM



1:00 PM - 1:45 PM EDT / 10:00 AM - 10:45 AM Your local time (45 Min)

Exploring HxGN OnCall Dispatch (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323361>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)



1:00 PM - 3:00 PM EDT / 10:00 AM - 12:00 PM Your local time (2 Hours)

Hands-on: Mastering GUI modifications in I/CAD using Visual Studio (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1352697>)



Frank Moore
Senior Support Consultant
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259269>)

1:45 PM



1:45 PM - 2:30 PM EDT / 10:45 AM - 11:30 AM Your local time (45 Min) ⁽⁵²⁾

HxGN OnCall Dispatch Roadmap (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1333195>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3272070>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3250271>)



1:45 PM - 2:30 PM EDT / 10:45 AM - 11:30 AM Your local time (45 Min)

Increasing school safety through digital alerts (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323364>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3272070>)

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3272070>)

2:30 PM



2:30 PM - 3:15 PM EDT / 11:30 AM - 12:15 PM Your local time (45 Min)

Better decisions, better outcomes: How enhanced collaboration optimizes your operations (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323363>)



Francisco Urdaz
Director of Business Development
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3272103>)

3:45 PM



3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

Exploring physical security solutions - the world beyond video cameras (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323377>)



3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

HxGN OnCall Analytics Roadmap (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323378>)



Mike Horine
Director of Product Management
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259271>)



3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

Quiz the wizards: HxGN OnCall Records (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323379>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3370025>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3370025>)

6:00 PM



6:00 PM - 7:30 PM EDT / 3:00 PM - 4:30 PM Your local time (1 Hour, 30 Min)

Dinner (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335328>)

Wed Sep 18

8:15 AM



8:15 AM - 9:15 AM EDT / 5:15 AM - 6:15 AM Your local time (1 Hour)

Breakfast - sponsored by Hexagon (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335329>)

9:00 AM



9:00 AM - 9:45 AM EDT / 6:00 AM - 6:45 AM Your local time (45 Min)

Panel discussion: Solving staffing challenges through technology (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1352848>)

9:45 AM



9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

Creative funding for public safety projects (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323879>)



Christopher Carver
Director of Market Development
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3269828>)



9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

Leverage the latest in I/CAD (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323396>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3370025>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3370025>)



9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

Potential uses of AI in the dispatch center (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323395>)



9:45 AM - 4:30 PM EDT / 6:45 AM - 1:30 PM Your local time (6 Hours, 45 Min)

Exhibit floor open (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335337>)

(52)

11:00 AM



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Everything you need to know about moving to HxGN OnCall (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323883>)



Donno Cole
Technical Director
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259263>)



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Optimizing and automating operations using Edge Frontier and workflows (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1370496>)



Joshua Watts
Lieutenant, CAD Administrator
Lee County Public Safety

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3232784>)



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

The Path to NG911 (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323881>)



Mike Horine
Director of Product Management
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259271>)

11:45 AM



11:45 AM - 1:00 PM EDT / 8:45 AM - 10:00 AM Your local time (1 Hour, 15 Min)

Lunch and demo floor open (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335330>)

1:00 PM



1:00 PM - 1:45 PM EDT / 10:00 AM - 10:45 AM Your local time (45 Min)

Cybersecurity concerns and how to manage them (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323884>)



Tunde Farrell
Vice President, Cloud Platform
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270033>)



1:00 PM - 1:45 PM EDT / 10:00 AM - 10:45 AM Your local time (45 Min)

HxGN OnCall Records (and Jail) roadmap (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323882>)⁽⁵²⁾



Gina Steadman
Product Manager - RMS
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270035>)



1:00 PM - 1:45 PM EDT / 10:00 AM - 10:45 AM Your local time (45 Min)

Mapping in I/CAD (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323362>)



1:00 PM - 4:30 PM EDT / 10:00 AM - 1:30 PM Your local time (3 Hours, 30 Min)

Field trip: Site visit to Lee County Sheriff's Office (limited to 40 people) (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323892>)

1:45 PM



1:45 PM - 2:30 PM EDT / 10:45 AM - 11:30 AM Your local time (45 Min)

Customer RMS session: Doing more with your data in SSRS (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1344862>)



Michael Hamilton
IT Lead Systems Administrator
Manatee County Sheriff's Office

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3289055>)



1:45 PM - 2:30 PM EDT / 10:45 AM - 11:30 AM Your local time (45 Min)

How reality capture provides essential intelligence for school safety (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323885>)



Ryan Rezzelle
Public safety manager
Leica Geosystems

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3288020>)



1:45 PM - 2:30 PM EDT / 10:45 AM - 11:30 AM Your local time (45 Min)

Panel: An agency's journey to the cloud (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323887>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270033>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270035>)

2:30 PM



2:30 PM - 3:15 PM EDT / 11:30 AM - 12:15 PM Your local time (45 Min)

CAD to CAD: Crossing jurisdictional boundaries in 911 (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323891>)



Robert Branton
Technical Director
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3272073>)



2:30 PM - 3:15 PM EDT / 11:30 AM - 12:15 PM Your local time (45 Min)

Leveraging data with HxGN OnCall Analytics (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323890>)^[52]

Ramesh Ramani
System Consultant
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270038>)



2:30 PM - 3:15 PM EDT / 11:30 AM - 12:15 PM Your local time (45 Min)

The latest in mobile field solutions (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323889>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270071>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270075>)

3:45 PM



3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

Customer support tips and tricks (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323893>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270069>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270073>)



3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

Public safety project management basics (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323894>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270078>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270081>)



3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

Understanding Hexagon's quality assurance process (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1333360>)



Tunde Farrell
Vice President, Cloud Platform
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270033>)

5:30 PM



5:30 PM - 7:30 PM EDT / 2:30 PM - 4:30 PM Your local time (2 Hours)

Casual dinner and games (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335331>)

8:00 AM



8:00 AM - 9:00 AM EDT / 5:00 AM - 6:00 AM Your local time (1 Hour)

Breakfast - sponsored by Hexagon (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335332>)

9:45 AM

(52)



9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

CAD in Crisis: When Datacenter Infrastructure Derails Dispatch (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335333>)



Dre Gilley
Senior Solutions Architect
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259265>)



9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

Panel discussion: Building a stronger culture in the PSAP (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335334>)



Christopher Carver
Director of Market Development
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3269828>)



9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

Quiz the wizards: I/CAD (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323895>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259265>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3272040>)



9:45 AM - 12:00 PM EDT / 6:45 AM - 9:00 AM Your local time (2 Hours, 15 Min)

Exhibit floor open (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335338>)

11:00 AM



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Open discussion: Top five issues public safety leaders are facing today (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323896>)



Ben Ernst
Vice President and General Manager of NORTHAM Public Safety
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Optimize your GUI when changing monitor resolution and other helpful tips and tricks

(<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1352701>)



Frank Moore
Senior Support Consultant
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259269>)



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Understanding HxGN OnCall Records 10.0 (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323897>)^[52]

Add to calendar:

Google (<https://www.google.com/calendar/render?>

action=TEMPLATE&text=Hexagon%20Public%20Safety%202024%20North%20America%20Summit&dates=20240916T100000/20240919T120000&details=Make%20plans%20on%20training%20and%20demos%2C%20the%20public%20safety%20summit%20brings%20together%20the%20best%20in%20the%20business%20to%20share%20experie
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2024%2Fagenda&in_loc=The%20Westin%20Cape%20Coral%20Resort%20at%20Marina%20Village%2C%205951%20Silver%20King%20Blvd%2C%20Cape%20Coral%2C%

Looking for your ticket? (<https://www.events.hexagon.com/ps-summit-2024/settings/ticket>)

Contact the organizer

Cancellation Policy

You may cancel your reservation for no charge before 11:59 PM local hotel time on September 8, 2024 (7 day[s] before arrival).

,Please note that we will assess a fee of 239.95 USD if you must cancel after this deadline.

RE: New message from Catherine Weidemaier regarding Hexagon Public Safety 2024 North America Summit

MACK Maureen B <Maureen.mack@hexagon.com>

Tue 8/27/2024 7:17 AM

To: Catherine Babione <BabioneC@reno.gov>

Hi Catherine, thank you for your email.

The meals provided by the conference are:

Monday: heavy hors d'oeuvres at dinnertime

Tuesday: Breakfast, lunch and dinner

Wednesday: Breakfast, lunch and dinner

Thursday: Breakfast

We also will have snacks available throughout the day. The hotel has about 5 restaurants onsite and two of them are very reasonably priced, so your crew should not have to travel to obtain other meals. Let me know if you have any other questions. Thank you!

Maureen Mack

From: Catherine Weidemaier <reports@bizzabo.com>

Sent: Monday, August 26, 2024 6:44 PM

To: MACK Maureen B <Maureen.mack@hexagon.com>

Subject: New message from Catherine Weidemaier regarding Hexagon Public Safety 2024 North America Summit

This email is not from Hexagon's Office 365 instance. Please be careful while clicking links, opening attachments, or replying to this email.

New message from Catherine Weidemaier regarding Hexagon Public Safety 2024 North America Summit

Hello, I am in Accounts Payable for the City of Reno and am processing per diem travel requests for employees attending this conference. Can you tell me if the lunches and dinners listed on the agenda are provided meals, or if the attendees are responsible for their own meals? Thank you.

Reply to: babionec@reno.gov

Company: City of Reno

Phone: 775-334-2080

8/27/24, 8:04 AM

Mail - Catherine Babione - Outlook

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City of Reno

Travel

Expense Report

Employee Name & Address	Elaina Hooper PO Box 13002 Reno, NV 89507	Vendor #	2719	Date	10/17/2024	
Employee Shift Hours (i.e. 8-5)	7am-5pm MON-THUR	Department/Division				Public Safety Dispatch
Purpose						2024 Hexagon Public Safety Summit

Departure	Date:	9/15/2024	Time:	10:05	AM	Return	Date:	9/19/2024	Time:	2:15	PM
Destination(s)	Cape Coral, Florida					Mode of Transportation	commercial airline/Uber				

Date	Transportation				Per Diem			Lodging	Total	
	Mileage			Airfare, Taxi, Shuttle, Rental Car, etc.	Meals					Incidental
	Trip Mileage	Mileage Rate	Total Mileage		Brkfast	Lunch	Dinner			
9/15/2024	-	-	-	414.35	-	16.00	29.00	5.00	278.98	\$ 743.33
9/16/2024	-	-	-	-	14.00	16.00	29.00	5.00	278.98	342.98
9/17/2024	-	-	-	-	-	16.00	29.00	5.00	278.98	328.98
9/18/2024	-	-	-	-	-	-	-	5.00	278.98	283.98
9/19/2024	-	-	-	414.35	14.00	-	-	5.00	-	433.35
	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-

Out of Pocket Expenses - Include description and attach the original receipt. (do not list expense above)		
Uber	43.29	
Registration	400.00	
Total Claim Amount	2,575.91	
Subtract Expenses Listed Above Paid with City Credit Card or City Check	2,344.62	
Subtract Travel Advance - (00100-1220-0000)	188.00	
Net Amount Due Employee	\$ 43.29	
Net Amount Due City (Please attach a check)	\$ -	
Commodity Code	Account Number to Charge Travel Expenses	Project Code
861 - Training	00100-0880-0880-7484-0000	

Receipts required (except for per diem)

Employee Signature & Date

I hereby certify that this is a true and correct claim for necessary expenses incurred by me on behalf of the City of Reno, and that no other payment has been received by me other than listed.

 10/23/24

Department Head Signature & Date

I hereby certify that this claim is a just, due and unpaid obligation against the City of Reno, and I am authorized to approve payment for said claim.

 10/28/24



City of Reno Travel Request Form

Employee Name & Address Reno	Elaina Hooper PO Box 13002 Reno, NV 89507 7am-5pm MON-THUR	Vendor # 2719	Date 6/4/2024
Purpose 2024 Hexagon Public Safety Summit		Department/ Division Public Safety Dispatch	

Travel Information				9/19/2024	
Departure	Date:	9/15/2024	Return	Date:	9/20/2024
	Time:	5:30 AM		Time:	7:40 PM
Destination(s)	Cape Coral, Florida			Mode of Transportation	Commercial airline/Uber

Training Information
Course Title 2024 Hexagon Public Safety Summit

Location of Course The Westin Cape Coral Resort	Course Dates To-From 09/16/24-09/19/2024
---	---

Is this course required to maintain a certification required by current position? **Yes** **No**

Do you serve on the Board of Directors of a Committee of the organization sponsoring the meeting or will you be making a presentation? **Yes** **No**

→ If "yes" to any of the above, please explain on a separate sheet.

One of the following items is required: (attach) **Brochure** **Registration Form** **Memo**

Estimated Costs				
Per Diem	Days	Rate		Total
Lodging	5	266.49		\$ 1,332.45
Meals	Breakfast	2	14 17.00	34.00 28.00
	Lunch	3	5 16 18.00	90.00 48.00
	Dinner	3	6 29 34.00	204.00 87.00
Incidentals	5	6 5.00	30.00 25.00	358.00
Transportation Costs				
Airfare, Shuttle, Taxi				538.62
Rental Car**				-
Registration Fees				400.00
Other				-
Total Estimated Costs				2,629.07

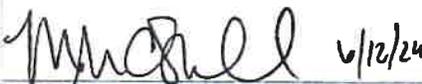
Total Amount of Advance Requested (00100-1220-0000) cc: 011.02 \$ ~~358.00~~ 188.00

How much, if any, of this will be funded/reimbursed by a grant or another entity -

Name of grant or Entity

**Justification required as to why rental car is needed

Account to which training/travel should be charged 00100-0700-0780-7484-0000

Employee Signature & Date- <small>Advance of money to an employee of the City of Reno constitutes a lien against that employee's salary.</small>  6/12/24	Authorized Signature & Date- <small>Department Head Approval</small>  6/12/24	Approval Signature & Date
---	--	--

An expense claim must be completed and submitted to Finance within 10 working days of your return.



**PUBLIC SAFETY
DISPATCH DEPARTMENT**
Memorandum



Date: 07/10/2024

TO: Jackie Bryant, Interim City Manager

FROM: Joanna Aitken, Dispatch Management Assistant

SUBJECT: 2024 Hexagon Conference Lodging

Background:

It is City policy to request approval through the City Manager's for lodging that exceeds the current GSA rate.

Overview:

Reno Public Safety Dispatch is sending Dispatch Supervisor Erin Yeung and Dispatch Assistant Manager Elaina Hooper to the 2024 Hexagon Conference in Cape Coral, Florida September 15- September 20.

The hotel room rate is \$239.00 per night, before taxes and fees, which exceeds the current GSA rate of \$138.00.

Lodging is needed for 5 nights.

Recommendation:

Recommend approval for this travel and training.

Respectfully,

Joanna Aitken

Management Assistant Public Safety Dispatch

Jackie Bryant

Interim City Manager



FY 2024 Per Diem Rates for cape coral, Florida

Meals & Incidentals (M&IE) rates and breakdown

Primary Destination	County	M&IE Total	Continental Breakfast/Breakfast	Lunch	Dinner	Incidental Expenses	First & LastDay of Travel
Fort Myers	Lee	\$64	\$14	\$16	\$29	\$5	\$48.00



FY 2024 Per Diem Rates for cape coral, Florida

Daily lodging rates (excluding taxes) | October 2023 - September 2024

Primary Destination	County	2023 Oct	Nov	Dec	2024 Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Fort Myers	Lee	\$138	\$138	\$201	\$201	\$252	\$252	\$138	\$138	\$138	\$138	\$138	\$138



HEXAGON PUBLIC SAFETY
2024 North America Summit

Elaina
Hooper

Reno, NV

AMC10



City of Reno

Thanks for flying with us!

Trip summary

 Flight

CONFIRMATION #

4QV8DR

SEP 15 - 19

RNO  **RSW**

FLIGHT TOTAL

\$674.68

9/15 - Fort Myers

SEP 15 - 19

Reno/Tahoe, NV to Fort Myers, FL

Confirmation # **4QV8DR**

Internal Reference # none

PASSENGERS

EST. POINTS

EXTRAS

FARE

Elaina Hooper

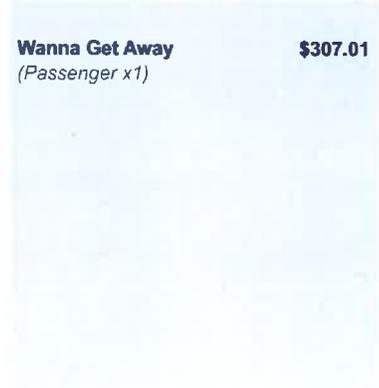
+ 3,465^{PTS}

—

Wanna Get Away

Departing 9/15/24 Sunday

Wanna Get Away **\$307.01**
(Passenger x1)




DEPARTS

10:05 AM

RNO

Reno/Tahoe, NV - RNO

FLIGHT

4831  

SCHEDULED AIRCRAFT

Boeing 737-700

Subject to change

ARRIVES

3:45 PM

MDW

Chicago (Midway), IL - MDW

TRAVEL TIME

3hr 40min

stop 1: Chicago (Midway), IL - MDW



DEPARTS

6:50 PM

MDW

Chicago (Midway), IL - MDW

FLIGHT

1231

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change



ARRIVES

10:30 PM

RSW

Fort Myers, FL - RSW

TRAVEL TIME

2hr 40min

SUBTOTAL

\$307.01

Returning

9/19/24 Thursday

Wanna Get Away
(Passenger x1)

\$270.18



DEPARTS

12:55 PM

RSW

Fort Myers, FL - RSW

FLIGHT

2559

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change

ARRIVES

2:00 PM

BNA

Nashville, TN - BNA

TRAVEL TIME

2hr 5min

stop 1: Nashville, TN - BNA



DEPARTS

2:45 PM

BNA

Nashville, TN - BNA

FLIGHT

1110

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change

ARRIVES

4:40 PM

LAS

Las Vegas, NV - LAS

TRAVEL TIME

3hr 55min

stop 2: Las Vegas, NV - LAS



DEPARTS

6:15 PM

LAS

Las Vegas, NV - LAS

FLIGHT

539

SCHEDULED AIRCRAFT

Boeing 737-800

Subject to change



ARRIVES

7:40 PM

RNO

Reno/Tahoe, NV - RNO

TRAVEL TIME

1hr 25min

SUBTOTAL

\$270.18

Taxes & fees

\$97.49

Flight total

\$674.68

Icon legend

WiFi available | Live TV available | Change planes

Helpful Information:

- Starting July 1, 2023 (12:00 a.m. CT), for Wanna Get Away® or Wanna Get Away Plus™ reward travel reservations (booked with points): If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation. For Anytime or Business Select® reward travel reservations: the points used

for booking will be redeposited to the purchaser's Rapid Rewards® account, and any taxes and fees associated with the reward travel reservation will be converted into a Transferable Flight Credit™ for future use.

- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards points, your points balance may not immediately update in your account.
- Cash + Points bookings will not earn Rapid Rewards points, tier qualifying points for A-List or A-List Preferred status, or Companion Pass qualifying points.
- **REAL ID Requirement:** Do you have a **REAL ID**? Beginning May 7, 2025, you will need a state-issued **REAL ID** compliant license or identification card, or another acceptable form of ID (such as a U.S. Passport), to fly within the United States. Visit www.tsa.gov for a list of acceptable forms of ID and additional information regarding **REAL ID** requirement.

Payment summary

PAYMENT INFORMATION

AMOUNT PAID



MasterCard 0722
XXXXXXXXXXXX0722
Expiration: 8/26

CARD HOLDER
Joanna Aitken

BILLING ADDRESS
PO Box 1900
Reno, NV US 89505

\$674.68

Total charged

SUBTOTAL	\$577.19
TAXES & FEES	\$97.49
TOTAL DOLLARS	\$674.68

[Show price breakdown](#)

Elaina Hooper's 09/19 Reno/Tahoe trip (4QV8DR): Your change is confirmed.

From Southwest Airlines <southwestairlines@ifly.southwest.com>

Date Wed 9/18/2024 2:40 PM

To Joanna Aitken <AitkenJ@reno.gov>

Here's your updated itinerary and trip receipt.
[View in web browser](#) | [View our mobile site](#)



[Manage Flight](#) | [Flight Status](#) | [My Account](#)

 **Travel notice**

REAL ID Requirement: Do you have a REAL ID? Beginning May 7, 2025, you will need a state-issued REAL ID compliant license or identification card, or another acceptable form of ID (such as a U.S. Passport), to fly within the United States. Visit www.tsa.gov for a list of acceptable forms of ID and additional information regarding REAL ID requirement.



Hi Elaina,

We've confirmed the change to your trip. Below you'll find your updated itinerary, important travel information, and trip receipt. See you onboard soon

SEPTEMBER 19

RSW  RNO

Ft. Myers to Reno/Tahoe

Confirmation # **4QV8DR**

Corporate ID: 99728963

Confirmation date: 09/18/2024

PASSENGER **Elaina Hooper**

RAPID REWARDS # [Join](#) or [Log in](#)

TICKET # **5262561809878**

EST. POINTS EARNED **3,465**

Rapid Rewards® points are only estimations. Cash + Points bookings will not earn Rapid Rewards points, tier qualifying points for A-List or A-List preferred status or Companion Pass qualifying points.

Your itinerary

Flight: Thursday, 09/19/2024 Est. Travel Time: 10h 10m [Wanna Get Away®](#)

FLIGHT # 4350 DEPARTS **RSW 07:05AM** Ft. Myers ARRIVES  **MDW 08:55AM** Chicago (Midway)

Stop:  Change planes

FLIGHT # 4729 DEPARTS **MDW 12:10PM** Chicago (Midway) ARRIVES  **RNO 02:15PM** Reno/Tahoe

Payment information

Total cost		Payment
Air - 4QV8DR		September 18, 2024
Base Fare	\$ 725.12	Payment Amount \$154.02
U.S. Transportation Tax	\$ 54.38	Mastercard ending in 0722
U.S. Passenger Facility Chg	\$ 18.00	
U.S. 9/11 Security Fee	\$ 11.20	July 10, 2024
U.S. Flight Segment Tax	\$ 20.00	Credit from ticket #5262537540312 to #5262561809878
Total	\$ 828.70	

Fare rules: If you decide to make a change to your current itinerary it may result in a fare increase.

Your ticket number : 5262561809878

All your perks, all in one place. (Plus a few reminders.)



Wanna Get Away® fare: Your two bags fly free®, no change or cancel fees, 6X Rapid Rewards® points, and free same-day standby (taxes and fees may apply but refunds will be provided). [Learn more.](#)



Make sure you know [when to arrive at your airport](#). Times vary by city.



If your plans change, cancel your reservation at least 10 minutes before the original scheduled departure time of your flight to receive a flight credit. If you don't cancel your reservation in time, your funds will be forfeited.

Prepare for takeoff

Use our app to make changes to your trip, get a boarding pass, & more.



[SUSPICIOUS MESSAGE] - Fwd: Your Thursday morning trip with Uber

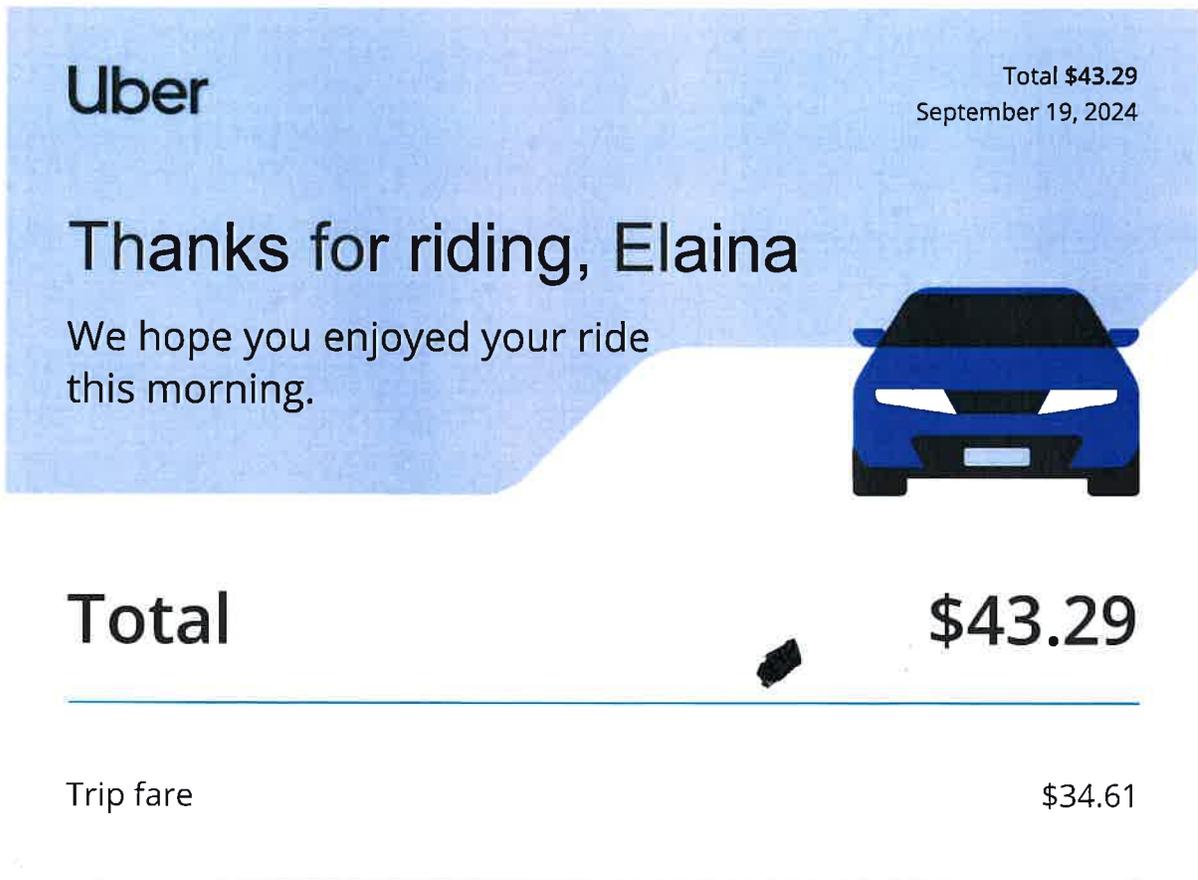
From Elaina Hooper <elainahooper@gmail.com>
Date Thu 9/19/2024 8:21 AM
To Joanna Aitken <AitkenJ@reno.gov>

This Message contains suspicious characteristics and has originated outside your organization.

Hi!
Sent from my iPhone

Begin forwarded message:

From: Uber Receipts <noreply@uber.com>
Date: September 19, 2024 at 3:03:12 AM CDT
To: elainahooper@gmail.com
Subject: Your Thursday morning trip with Uber



The graphic is a blue-themed receipt for an Uber ride. It features the Uber logo in the top left, the total amount of \$43.29 in the top right, and a blue car icon on the right side. The main text says "Thanks for riding, Elaina" and "We hope you enjoyed your ride this morning." Below this, a large "Total" is followed by "\$43.29". At the bottom, a table lists "Trip fare" as \$34.61.

Uber	Total \$43.29 September 19, 2024
Thanks for riding, Elaina	
We hope you enjoyed your ride this morning.	
Total	\$43.29
Trip fare	\$34.61

Subtotal	\$34.61
Reservation Fee	\$2.53
Booking Fee 	\$6.15

[Download PDF](#)

This is not a payment receipt. It is a trip summary to acknowledge the completion of the trip. You will receive a trip receipt when the payment is processed with payment information.

You rode with ROLANDO

4.97 ★ Rating

 Has passed a multi-step safety screen

Drivers are critical to communities right now. Say thanks with a tip.

[Rate or tip](#)

When you ride with Uber, your trips are insured in case of a covered accident.

[Learn more >](#)

UberX 20.62 miles | 36 min

■	3:25 AM 5951 Silver King Blvd, Cape Coral, FL 33914, US
■	4:02 AM 11000 Terminal Access Rd, Fort Myers, FL 33913, US

Westin Cape Coral Resort At Marina Villa
 5951 Silver King Blvd
 Cape Coral, FL 33914
 United States
 Tel: 239-541-5000



Elaina Hooper
 2301 Rodney Dr
 Reno, NV, 89509

Page Number : 1 Invoice Nbr : 1000132047
 Guest Number : 482763
 Folio ID : D
 Arrive Date : 15-SEP-24 00:00
 Depart Date : 19-SEP-24 12:01
 No. Of Guest : 1
 Room Number : 1318
 Marriott Bonvoy Number : 7726

Tax Invoice

Tax ID :
 Westin Cape Co RSWWI SEP-19-2024 03:22 JPARS445

Date	Reference	Description	Charges (USD)	Credits (USD)
15-SEP-24	RT1318	Room Chrg - Standard Retail	215.20	
15-SEP-24	RT1318	Room Tax	13.99	
15-SEP-24	RT1318	Occupancy/Tourism	10.76	
15-SEP-24	RT1318	Resort Service Fee	35.00	
15-SEP-24	RT1318	County Tax	2.28	
15-SEP-24	RT1318	City/Local Tax	1.75	
16-SEP-24	MC	MasterCard-0722		-1115.91
16-SEP-24	RT1318	Room Chrg - Standard Retail	215.20	
16-SEP-24	RT1318	Room Tax	13.99	
16-SEP-24	RT1318	Occupancy/Tourism	10.76	
16-SEP-24	RT1318	Resort Service Fee	35.00	
16-SEP-24	RT1318	County Tax	2.28	
16-SEP-24	RT1318	City/Local Tax	1.75	
17-SEP-24	RT1318	Room Chrg - Standard Retail	215.20	
17-SEP-24	RT1318	Room Tax	13.99	
17-SEP-24	RT1318	Occupancy/Tourism	10.76	
17-SEP-24	RT1318	Resort Service Fee	35.00	
17-SEP-24	RT1318	County Tax	2.28	
17-SEP-24	RT1318	City/Local Tax	1.75	
18-SEP-24	RT1318	Room Chrg - Standard Retail	215.20	
18-SEP-24	RT1318	Room Tax	13.99	
18-SEP-24	RT1318	Occupancy/Tourism	10.76	
18-SEP-24	RT1318	Resort Service Fee	35.00	
18-SEP-24	RT1318	County Tax	2.28	
18-SEP-24	RT1318	City/Local Tax	1.75	
19-SEP-24	Adj	-ADJ Misc Income		-0.01
** Total			1115.92	-1115.92

Continued on the next page

Westin Cape Coral Resort At Marina Villa
5951 Silver King Blvd
Cape Coral, FL 33914
United States
Tel: 239-541-5000

WESTIN®

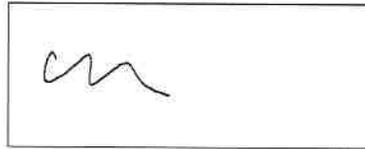
HOTELS & RESORTS

Elaina Hooper
2301 Rodney Dr
Reno, NV, 89509

Page Number	:	2	Invoice Nbr	:	1000132047
Guest Number	:	482763			
Folio ID	:	D			
Arrive Date	:	15-SEP-24	00:00		
Depart Date	:	19-SEP-24	12:01		
No. Of Guest	:	1			
Room Number	:	1318			
Marriott Bonvoy Number	:	7726			

*** Balance -0.00

I agreed to pay all room & incidental charges.



Stay well, no matter where you travel. Reconnect with your well-being and find your next destination at westin.com.

Tell us about your stay. www.westin.com/reviews

Signature _____

Bring the Westin experience home. Shop WestinStore.com.



Hexagon Public Safety 2024 North America Summit

Early bird - \$400

US\$400



32685429



2024-09-16 10:00AM - 2024-09-19 12:00PM



The Westin Cape Coral Resort at Marina Village



The Westin Cape Coral Resort at Marina Village, 5951 Silver King Blvd, Cape Coral, FL 33914, USA

Elaina Hooper



32685429



Hexagon Public Safety 2024 North America Summit

Early bird - \$400

US\$400



2024-09-16 10:00AM - 2024-09-19 12:00PM



The Westin Cape Coral Resort at Marina Village



The Westin Cape Coral Resort at Marina Village, 5951 Silver King Blvd, Cape Coral, FL 33914, USA

Elaina Hooper



The Westin Cape Coral Resort at Marina Village

5951 Silver King Boulevard, Cape Coral, Florida USA, 33914

Confirmation Room 1: 96916818

Your reservation is guaranteed to your Mastercard card.

Stay Details

STAY DATES

Sun, Sep 15, 2024 - Fri, Sep 20, 2024

TOTAL FOR STAY

1,332.43 USD

ROOM TYPE

Traditional Double, Guest room, 2 Queen,
River view, Balcony

ROOMS

1

ADULTS

1

ROOM PREFERENCES

No room preferences were selected.

RATE

Member Rate Stay Longer Experience More

No room preferences were selected.

Summary of Charges

1 room for 5 night(s)

Sunday, Sep 15, 2024	204.00 USD
Monday, Sep 16, 2024	204.00 USD
Tuesday, Sep 17, 2024	204.00 USD
Wednesday, Sep 18, 2024	204.00 USD
Thursday, Sep 19, 2024	204.00 USD
Total Cash Rate	1,020.00 USD
Estimated Government Taxes and Fees	137.43 USD
Resort Fee	175.00 USD

Total for Stay

1,332.43 USD

HEXAGON PUBLIC SAFETY 2024 NORTH AMERICA SUMMIT

September 16 - 19, 2024
The Westin Cape Coral Resort Marina Village
Cape Coral, FL

Register

Join us for this unique public safety event

Make plans to attend the Hexagon Public Safety North America Summit in beautiful waterfront Cape Coral, Florida, this September.

This event is all public safety, all the time. From executive leadership sessions to hands-on training and demos, the public safety summit brings together the best in the business to share experiences, collaborate, and shape the future. And don't forget fun! We're planning some great evening socials and unique Florida-only experiences for you to enjoy.

Register now and take advantage of our early-bird discount of just \$400, which includes most sessions and meals.

Registration

Registrations

Early bird - \$400

QTY

1

Ends Jul 15

Apply



Order Now

Pay via Invoice

Hexagon Public Safety 2024 North America Summit

Cutoff date is Monday, August 26th, 2024. Resort Fee is WAIVED per contract. Due to a Marriott wide update to the website, the Resort Fee will automatically display the standard \$35/night fee. However, it will be adjusted upon arrival to the resort.

Hexagon Public Safety 2024 North America



The Westin Cape Coral Resort at Marina Village

5951 Silver King Boulevard Cape Coral, Florida 33914

15 Miles to RSW airport

4.3 2018 Reviews

Business center
Convention and Resort Network
Full service spa

Certified meeting planner
Fitness center
High-speed internet at a price

Book by: **08/26/24**

Rate available: 09/14/2024 to 09/21/2024

239 USD/night

Dates

Sat, Sep 14, 2024 - Sat, Sep 21, 2024

Rooms & Guests

1 Room : 1 Adult

CHECK AVAILABILITY



It's all right here with the Marriott Bonvoy™ App

LEARN MORE



All Days Mon Sep 16 Tue Sep 17 Wed Sep 18 Thu Sep 19

All Sessions (52)

My Interests

Registered

Mon Sep 16

10:00 AM

LOG IN

☆ 10:00 AM - 3:00 PM EDT / 7:00 AM - 12:00 PM Your local time (5 Hours)

Hexagon Customer Advisory Board meeting - by invitation only (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1333043>)

Grandview

5:30 PM

☆ 5:30 PM - 7:00 PM EDT / 2:30 PM - 4:00 PM Your local time (1 Hour, 30 Min)

Opening reception - drinks and heavy hors d'oeuvres (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1325875>)

Tue Sep 17

7:30 AM

☆ 7:30 AM - 4:00 PM EDT / 4:30 AM - 1:00 PM Your local time (8 Hours, 30 Min)

Tuesday registration / check-in (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1325878>)

Tarpon Room Foyer

8:00 AM

☆ 8:00 AM - 9:00 AM EDT / 5:00 AM - 6:00 AM Your local time (1 Hour)

Breakfast - sponsored by Hexagon (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335310>)

9:00 AM



9:00 AM - 10:00 AM EDT / 6:00 AM - 7:00 AM Your local time (1 Hour)

Keynote: Beyond Dispatch (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1325873>)

 **Ben Ernst**
Vice President and General Manager of NORTHAM Public Safety
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)

10:15 AM



10:15 AM - 11:00 AM EDT / 7:15 AM - 8:00 AM Your local time (45 Min)

Panel discussion: Women in public safety leadership (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323393>)

Tarpon 3-4

 (<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)

 (<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)

11:00 AM



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Guest speaker: Adam Timm, The Healthy Dispatcher (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1333045>)

 **Adam Timm**
Founder, The Healthy Dispatcher
The Healthy Dispatcher

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3269824>)

11:45 AM



11:45 AM - 4:00 PM EDT / 8:45 AM - 1:00 PM Your local time (4 Hours, 15 Min)

Exhibit hall open (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335336>)

12:15 PM



12:15 PM - 1:00 PM EDT / 9:15 AM - 10:00 AM Your local time (45 Min)

Lunch (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335323>)

1:00 PM



1:00 PM - 1:45 PM EDT / 10:00 AM - 10:45 AM Your local time (45 Min)

Exploring HxGN OnCall Dispatch (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323361>)

 (<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)

 (<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)



1:00 PM - 3:00 PM EDT / 10:00 AM - 12:00 PM Your local time (2 Hours)

Hands-on: Mastering GUI modifications in I/CAD using Visual Studio (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1352697>)



Frank Moore
Senior Support Consultant
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259269>)

1:45 PM



1:45 PM - 2:30 PM EDT / 10:45 AM - 11:30 AM Your local time (45 Min) ⁽⁵²⁾

HxGN OnCall Dispatch Roadmap (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1333195>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3273060>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259271>)



1:45 PM - 2:30 PM EDT / 10:45 AM - 11:30 AM Your local time (45 Min)

Increasing school safety through digital alerts (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323364>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3273073>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3273073>)

2:30 PM



2:30 PM - 3:15 PM EDT / 11:30 AM - 12:15 PM Your local time (45 Min)

Better decisions, better outcomes: How enhanced collaboration optimizes your operations (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323363>)



Francisco Urdaz
Director of Business Development
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3272103>)

3:45 PM



3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

Exploring physical security solutions - the world beyond video cameras (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323377>)



3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

HxGN OnCall Analytics Roadmap (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323378>)



Mike Horine
Director of Product Management
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259271>)

☆ 3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

Quiz the wizards: HxGN OnCall Records (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323379>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3276025>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3276025>)

6:00 PM

☆ 6:00 PM - 7:30 PM EDT / 3:00 PM - 4:30 PM Your local time (1 Hour, 30 Min)

Dinner (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335328>)

Wed Sep 18

8:15 AM

☆ 8:15 AM - 9:15 AM EDT / 5:15 AM - 6:15 AM Your local time (1 Hour)

Breakfast - sponsored by Hexagon (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335329>)

9:00 AM

☆ 9:00 AM - 9:45 AM EDT / 6:00 AM - 6:45 AM Your local time (45 Min)

Panel discussion: Solving staffing challenges through technology (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1352848>)

9:45 AM

☆ 9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

Creative funding for public safety projects (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323879>)



Christopher Carver
Director of Market Development
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3269828>)

☆ 9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

Leverage the latest in I/CAD (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323396>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3250253>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3250253>)



9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

Potential uses of AI in the dispatch center (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323395>)



9:45 AM - 4:30 PM EDT / 6:45 AM - 1:30 PM Your local time (6 Hours, 45 Min)

Exhibit floor open (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335337>)
(52)

11:00 AM



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Everything you need to know about moving to HxGN OnCall (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323883>)



Donno Cole
Technical Director
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259263>)



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Optimizing and automating operations using Edge Frontier and workflows (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1370496>)



Joshua Watts
Lieutenant, CAD Administrator
Lee County Public Safety

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3232784>)



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

The Path to NG911 (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323881>)



Mike Horine
Director of Product Management
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259271>)

11:45 AM



11:45 AM - 1:00 PM EDT / 8:45 AM - 10:00 AM Your local time (1 Hour, 15 Min)

Lunch and demo floor open (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335330>)

1:00 PM



1:00 PM - 1:45 PM EDT / 10:00 AM - 10:45 AM Your local time (45 Min)

Cybersecurity concerns and how to manage them (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323884>)



Tunde Farrell
Vice President, Cloud Platform
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270033>)



1:00 PM - 1:45 PM EDT / 10:00 AM - 10:45 AM Your local time (45 Min)

HxGN OnCall Records (and Jail) roadmap (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323882>)^[52]



Gina Steadman
Product Manager - RMS
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270035>)



1:00 PM - 1:45 PM EDT / 10:00 AM - 10:45 AM Your local time (45 Min)

Mapping in I/CAD (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323362>)



1:00 PM - 4:30 PM EDT / 10:00 AM - 1:30 PM Your local time (3 Hours, 30 Min)

Field trip: Site visit to Lee County Sheriff's Office (limited to 40 people) (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323892>)

1:45 PM



1:45 PM - 2:30 PM EDT / 10:45 AM - 11:30 AM Your local time (45 Min)

Customer RMS session: Doing more with your data in SSRS (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1344862>)



Michael Hamilton
IT Lead Systems Administrator
Manatee County Sheriff's Office

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3289055>)



1:45 PM - 2:30 PM EDT / 10:45 AM - 11:30 AM Your local time (45 Min)

How reality capture provides essential intelligence for school safety (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323885>)



Ryan Rezzelle
Public safety manager
Leica Geosystems

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3288020>)



1:45 PM - 2:30 PM EDT / 10:45 AM - 11:30 AM Your local time (45 Min)

Panel: An agency's journey to the cloud (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323887>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270033>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270035>)

2:30 PM



2:30 PM - 3:15 PM EDT / 11:30 AM - 12:15 PM Your local time (45 Min)

CAD to CAD: Crossing jurisdictional boundaries in 911 (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323891>)



Robert Branton
Technical Director
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3272073>)



2:30 PM - 3:15 PM EDT / 11:30 AM - 12:15 PM Your local time (45 Min)

Leveraging data with HxGN OnCall Analytics (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323890>)⁽⁵²⁾

Ramesh Ramani
System Consultant
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270038>)



2:30 PM - 3:15 PM EDT / 11:30 AM - 12:15 PM Your local time (45 Min)

The latest in mobile field solutions (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323889>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270037>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270035>)

3:45 PM



3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

Customer support tips and tricks (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323893>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270036>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270037>)



3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

Public safety project management basics (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323894>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270038>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270037>)



3:45 PM - 4:30 PM EDT / 12:45 PM - 1:30 PM Your local time (45 Min)

Understanding Hexagon's quality assurance process (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1333360>)



Tunde Farrell
Vice President, Cloud Platform
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3270033>)

5:30 PM



5:30 PM - 7:30 PM EDT / 2:30 PM - 4:30 PM Your local time (2 Hours)

Casual dinner and games (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335331>)

8:00 AM



8:00 AM - 9:00 AM EDT / 5:00 AM - 6:00 AM Your local time (1 Hour)

Breakfast - sponsored by Hexagon (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335332>)

9:45 AM

(52)



9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

CAD in Crisis: When Datacenter Infrastructure Derails Dispatch (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335333>)



Dre Gilley
Senior Solutions Architect
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259265>)



9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

Panel discussion: Building a stronger culture in the PSAP (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335334>)



Christopher Carver
Director of Market Development
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3269828>)



9:45 AM - 10:30 AM EDT / 6:45 AM - 7:30 AM Your local time (45 Min)

Quiz the wizards: I/CAD (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323895>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3250763>)



(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3277040>)



9:45 AM - 12:00 PM EDT / 6:45 AM - 9:00 AM Your local time (2 Hours, 15 Min)

Exhibit floor open (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1335338>)

11:00 AM



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Open discussion: Top five issues public safety leaders are facing today (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323896>)



Ben Ernst
Vice President and General Manager of NORTHAM Public Safety
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Optimize your GUI when changing monitor resolution and other helpful tips and tricks (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1352701>)



Frank Moore
Senior Support Consultant
Hexagon

(<https://www.events.hexagon.com/ps-summit-2024/agenda/speakers/3259259>)



11:00 AM - 11:45 AM EDT / 8:00 AM - 8:45 AM Your local time (45 Min)

Understanding HxGN OnCall Records 10.0 (<https://www.events.hexagon.com/ps-summit-2024/agenda/session/1323897>)⁽⁵²⁾

Add to calendar:

Google (<https://www.google.com/calendar/render?>

action=TEMPLATE&text=Hexagon%20Public%20Safety%202024%20North%20America%20Summit&dates=20240916T100000/20240919T120000&details=Make%20plans%20on%20training%20and%20demos%2C%20the%20public%20safety%20summit%20brings%20together%20the%20best%20in%20the%20business%20to%20share%20experie
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Looking for your ticket? (<https://www.events.hexagon.com/ps-summit-2024/settings/ticket>)

Contact the organizer

Cancellation Policy

You may cancel your reservation for no charge before 11:59 PM local hotel time on **September 8, 2024** (7 day[s] before arrival).

,Please note that we will assess a fee of 239.95 USD if you must cancel after this deadline.

RE: New message from Catherine Weidemaier regarding Hexagon Public Safety 2024 North America Summit

MACK Maureen B <Maureen.mack@hexagon.com>

Tue 8/27/2024 7:17 AM

To: Catherine Babione <BabioneC@reno.gov>

Hi Catherine, thank you for your email.

The meals provided by the conference are:

Monday: heavy hors d'oeuvres at dinnertime

Tuesday: Breakfast, lunch and dinner

Wednesday: Breakfast, lunch and dinner

Thursday: Breakfast

We also will have snacks available throughout the day. The hotel has about 5 restaurants onsite and two of them are very reasonably priced, so your crew should not have to travel to obtain other meals. Let me know if you have any other questions. Thank you!

Maureen Mack

From: Catherine Weidemaier <reports@bizzabo.com>

Sent: Monday, August 26, 2024 6:44 PM

To: MACK Maureen B <Maureen.mack@hexagon.com>

Subject: New message from Catherine Weidemaier regarding Hexagon Public Safety 2024 North America Summit

This email is not from Hexagon's Office 365 instance. Please be careful while clicking links, opening attachments, or replying to this email.

New message from Catherine Weidemaier regarding Hexagon Public Safety
2024 North America Summit

Hello, I am in Accounts Payable for the City of Reno and am processing per diem travel requests for employees attending this conference. Can you tell me if the lunches and dinners listed on the agenda are provided meals, or if the attendees are responsible for their own meals? Thank you.

Reply to: babionec@reno.gov

Company: City of Reno

Phone: 775-334-2080

8/27/24, 8:04 AM

Mail - Catherine Babione - Outlook

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